

**The Second Taxing District
Appeals Committee
Meeting Notes- January 10, 2012**

Present:	Al Ayme Maria Borges-Lopez Mary Mann	Chairperson
Also Present:	John M. Hiscock Gwendolyn Gonzalez Almina Southern Myra Gelband Dave Wilson Joe Cutrone Debbie Cutrone	General Manager Asst. District Clerk

Call to Order

Chairperson Al Ayme called the Meeting to order at 6:30 p.m. on Tuesday January 10, 2012. The hearing took place at South Norwalk Electric and Water, One State Street, South Norwalk Connecticut.

Commissioner Ayme explained the Department's appeals process to the appellants, and provided brief introductions. He indicated that the Committee had three appeals on the agenda and will begin with the first case.

Customer Appeal

Electric Customer / Return Check Charge

Ms. Southern gave a detailed account of her case, she was charged a returned check fee by Department after her check was returned by her bank. The error occurred when she ran out of checks and made homemade checks that she put the incorrect account number on. Therefore, due to the incorrect account number being on the check, her bank was unable locate the account and returned the check to the Department. She feels that since the Department was not charged a fee by the bank, she should not be charged fee by the Department. Mr. Hiscock indicated that the fee was not related to the bank charges, but was based on SNEW effort to review and reverse the transaction. A motion was made by Commissioner Maria Borges-Lopez not to waive the \$20.00 fee, and to award all the discounts, motion was seconded by Commissioner Ayme, Commissioner Mann opposed.

Submitted by: Gwendolyn Gonzalez
Assistant District Clerk
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Water Customer / Leak

Following detailed explanations by Ms. Gelband and Mr. Wilson, regarding the service leak at their property. The customers were notified of a high consumption that resulted in a very high bill. The bill was for six months consumption and there could not be a determination as to when the leak occurred. The bill was a six month bill because SNEW was unable to read water meters in January 2011 due to the large amount of snow on the ground. The leak was repaired in a timely fashion, and the customer was looking for some relief on the bill. Commissioner Borges-Lopez made motion to waive 50% of the bill along with the penalties and interest, seconded by Commissioner Mann, all voting in favor, none opposed.

Appeal of Water Rules and Regulations

Cutrone / 5 Parallel / Article 13

Mr. Cutrone requested relief from Article 13 of the Water Rules and Regulations which require a water main across the full frontage of any parcel connecting to water. A motion was made by Commissioner Mann that Mr. Cutrone, be allowed to extend the water main only 5 ft. along the frontage because the street could not be extended and no other parcel would be able to connect to the main or extend the main, and allow him to run a standard 1inch pipe service into the dwelling, and that all work be at the cost of the property owner, seconded by Commissioner Borges-Lopez, all voting in favor, none opposed.

Adjournment

The meeting was adjourned at 8:10 p.m.