



2020 Heat Pump Hot Water Heater Rebate - \$500

Valid for customers that have electric resistance hot water heaters, including first generation heat pump water heaters, or for customers that are building all-electric new homes. Valid for the purchase of an eligible ENERGY STAR Heat Pump Water Heater with an Energy Factor of 2.0 or greater made January 1, 2020 through December 31, 2022 All rebate requests must be postmarked no later than January 31 2023. Total incentive cannot be more than 50% of the total cost of the eligible ENERGY STAR Heat Pump Water Heater purchase. INSTRUCTIONS: To receive your rebate, please fill out this Rebate Application form completely and mail it with your dated sales receipt that shows the manufacturer and model number; installing contractor's invoice (if applicable) as well as a copy of your recent electric bill to: South Norwalk Electric and Water Company, 1 State St., Norwalk, Ct 06854. (203) 866-3366.

Customer Information

Please fill out completely. All information below is required

Name _____ Home Phone _____ Work Phone _____

Installation Address _____ City _____ State _____ Zip _____

Mailing Address _____ City _____ State _____ Zip _____
(if different than Installation Address)

Email _____ Electric Utility
South Norwalk Electric and Water Company

Replacement of Existing Water Heater ____ New Construction ____ Electric Account Number: _____

Complete the following questions:

- Family Size:** Number of Adults: _____ Number of Children: _____
- Location of Existing Electric Resistance Water Heater:**
Closet ____ Crawlspace ____ Conditioned Basement ____ Unfinished Basement ____ Other: _____
- Location of Heat Pump Water Heater:** Garage ____ Basement ____ Other: _____
If basement, what is the square footage of the space: _____ square feet or _____ feet wide x _____ feet long.
- Do you use a dehumidifier?** Yes ____ No ____
- How did you hear about Heat Pump Water Heater technology?**
Home Energy Savings Program ____ HVAC Vendor ____ News or Media ____ On-line ____ Word of mouth ____ Other: _____

Installing Contractor Information (if applicable)

Installed by Contractor Name _____ Contractor License Number _____

Telephone: _____ Fax: _____ Email: _____

Company Address _____ Installed Address _____

City _____ State _____ Zip _____ Installed City _____ State _____ Zip _____

Date of Installation _____

New Equipment Information (This Section To Be Completed By Contractor - if applicable)

Equipment Type	Install Date	Manufacturer/Brand	Model Number	Energy Factor	Incentive*

* Total incentive payment not to exceed 50% of the total cost of the qualifying Heat Pump Water Heater purchase.

Existing Water Heater Equipment Information

Make	Model Number	Approximate Age	Efficiency Rating

SIGN HERE

By signing this form, I certify that the ENERGY STAR equipment noted above was purchased and installed for permanent use in the Connecticut residential address stated. Qualifying equipment replace(s) an existing less efficient model or is a first-time new water heater purchase. I agree to recycle the replaced equipment in accordance with state standards and regulations. I have read and understand the terms and conditions on the back of this form. The information I have provided is true and correct and the equipment for which I am requesting a rebate meet(s) the requirements in this application. I further certify that the installation conforms to all applicable codes and is installed in accordance with all rebate program guidelines.

Customer Signature (required) **Date:** **Contractor Signature** (Required if applicable) **Date:**

TERMS AND CONDITIONS

ELIGIBILITY: The ENERGY STAR Heat Pump Water Heater Rebate Incentive Program is available to all SNEW residential electric service customers. Eligible measure must be installed in the service territory of the participating electric utility and in the premises indicated on this rebate application between January 1, 2020 and December 31, 2022. All rebate requests must be postmarked no later than January 31, 2023. Total incentive cannot be more than 50% of the total cost of the eligible ENERGY STAR Heat Pump Water Heater. Limit: One rebate per residential electric account in the MEUs service territories.

Application Offer: This Initiative covers products purchased on or after January 1, 2020, Details of this Initiative, including Rebate levels, are subject to change or cancellation without prior notice. This application form with required documentation must be received by January 31, 2023, Completed and signed applications must be submitted within 30 days of the equipment installation to be eligible for Rebates.

Proof of Purchase: An invoice itemizing the purchased equipment must accompany each Rebate application form. The invoice copy must indicate the equipment type, size, make and model, serial number of the system and date of purchase.

Application Form: This application must be filled out completely, truthfully and accurately. An authorized representative of the customer must sign, date, and submit the application along with the invoice, and manufacturer's equipment performance sheet stating the ARI certified efficiency rating and nominal capacity.

Payment: Please allow six to eight weeks for payment. Payment process may take longer if information is missing on application

Approval and Verification: Pre-approval from SNEW will be required if the Rebate total is greater than \$1,000. SNEW reserves the right to verify sales transactions and to have reasonable access to your facility, to inspect the equipment installed under this Initiative, prior to issuing Rebates, or at a later time.

Endorsement: SNEW does not endorse any particular manufacturer, product or system design in promoting this Initiative.

Tax Liability: SNEW will not be responsible for any tax liability that may be imposed on the customer as a result of the payment of Rebates. All customers must supply their Federal Tax Identification number or Social Security number and a completed and signed W-9 form in order to receive a Rebate.

Warranties: SNEW DOES NOT WARRANT THE PERFORMANCE OF INSTALLED EQUIPMENT, EXPRESSLY OR IMPLICITLY. SNEW makes no warranties or representation of any kind, whether statutory, expressed or implied, including, without limitations, warranties of merchantability or fitness for particular purpose regarding the equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties.

Limitations of Liability: The liability of SNEW is limited to paying the Rebate specified. SNEW is not liable for any consequential or incidental damages or for any damages in tort connected with or resulting from participation in this Initiative.

Assignment: The customer may assign the Rebate payment to a qualified contractor.

Specific Requirements: These include, but are not limited to: payment options, Rebate restrictions for facilities using self-generation for non-emergency purposes. Please call SNEW for additional details. (203) 866-3366,

Owner's Certification: Owner certifies that he/she has purchased and installed the equipment listed above at the defined location. Owner agrees that all information is true and that he/she conformed to all Initiative and Eligibility requirements listed. Owner has verified that the units listed above have been installed correctly. There are no unusual noises or vibrations and all controls have been calibrated. Owner or owner's representative has been instructed on how to operate and maintain this equipment and has received all the necessary operation and maintenance manuals. Owner has verified that any applicable air-system and water balancing has been performed.

ISO-NE Capacity Payments: By signing this document, and as a condition for receiving a Rebate pursuant to this program, customer hereby assigns to SNEW, whichever the case may be, all of its rights, title and interest in and to any and all LICAP, ICAP, or any and all other capacity-related credits or payments for which customer may be eligible from ISO-NE or such value associated with the settlement of such LICAP, ICAP, or capacity payments as determined through the ISO-NE LICAP, ICAP, or other such like capacity supply auction or market (or its successors or replacements) for any capacity enrolled with ISO-NE.

ACKNOWLEDGEMENT: Customer further acknowledges and agrees that customer is not to retain or receive any environmental credits or benefits that may be ascribed or attributed from time to time to customer's participation in the ENERGY STAR Heat Pump Water Heater Rebate Incentive Program and any and all such benefits or credits shall be retained by SNEW.

Minimum Efficiency Level / Incentive Schedule

Equipment Type	Minimum Efficiency for Incentive	Incentive
ENERGY STAR Heat Pump Water Heater	Energy Factor 2.0 or Greater	\$500